



How we deliver
How we deliver

CONTACT US [How can we help you?](#)

How we deliver Performance problems are not unique, but performance solutions should be. We deliver unique solutions through a systematic approach to program design, a project team approach to implementation and the resources to give you everything you need for performance results.



From research and assessment and design to program management and reward delivery, we're geared to innovate, build and deliver [full-service performance solutions](#).

Innovate a performance solution Through systematic research and assessment, including GAP analysis, questionnaires and qualitative and quantitative research methods, we get to know your people and your business. This process is important in helping differentiate between the apparent symptoms and the actual causes of poor performance.

Research and analysis results guide the development of a performance improvement program that targets the right people with the right rewards and motivates behaviour in line with your corporate strategy, mission and values. The right reward mix is essential to engaging your audience and motivating long term commitment to a higher level of performance. Our [Rewards Portfolio](#) offers a range of options that we will help you tailor to your audience and your budget.

Our programs are designed to best practice standards as defined by the [International Society for](#)

[Performance Improvement.](#)

Build the program A project team of technical, creative and account management professionals craft all the elements you need to engage your audience and motivate performance. Programs are built in-house according to International Standards Organisation guidelines.

Creativity and meticulous planning go into planning your launch event, developing communication elements, and creating the print and web versions of your [Book of Awards](#) merchandise catalogue. If [Group Incentive Travel](#) is part of your reward mix, our in-house incentive travel team will handle all of the logistical details.

On the technical side, our IT specialists will customise data import to integrate smoothly with your systems and consider any other special requirements. Our back-end systems are programmed to handle points banking and redemptions according to individual program specifications.

Deliver the results With all the elements in place, strategy is put into action by a delivery team that keeps day-to-day program operations running smoothly. On-going strategic communications help keep performance goals top-of-mind and the Book of Awards merchandise catalogue helps motivate continued performance.

Door-to-door merchandise delivery is managed from our on-site warehouse. Depending on your specific needs, we can provide a full supply chain of [fulfilment services](#).

Regular measurement and detailed reporting keeps you informed through every phase of your program. Close monitoring of results allows for any necessary adjustments.

© 2008 Achievement Awards Group [Terms & Conditions](#) [PAIA Manual](#) v3.0

[Who We Are](#) / [What We Do](#) / [How We Deliver](#) / [Resources](#) / [Sitemap](#) / [Contact Us](#) / [Demo e-catalogue](#)